

SYED NAQVI

2451 Wilbraham Rd Springfield, MA 01129 · (919) 825-9446
alinaqwe120@gmail.com

EDUCATION

CURRENT

COMPUTER ENGINEERING, UNIVERSITY OF MASSACHUSETTS AMHERST

DECEMBER 2018

ASSOCIATES IN ENGINEERING, WAKE TECHNICAL COMMUNITY COLLEGE

DECEMBER 2018

ASSOCIATES IN SCIENCE, WAKE TECHNICAL COMMUNITY COLLEGE

SKILLS

Python, Java, C++, C, C#, Javascript, Assembly, Excel programming, MATLAB, Microsoft Office Suite, strong math and computer skills, team work oriented, strong communication skills.

CUSTOMER SERVICE EXPERIENCE

AUGUST 2021 – CURRENT

MEALS SOLUTION SPECIALIST, FRESH ACRES (BIG Y)

Becoming a meals solution specialist meant in addition to my previous obligations I am also entrusted to send shipment orders and open departments

FEBRUARY 2019 – AUGUST 2021

MEALS SERVICE, FRESH ACRES (BIG Y)

While working at Fresh Acres I have been trained in many different areas which include the seafood department, meals department, meat department, kitchen, and porter. I have helped many customers and have received multiple customer recognitions for my customer service. I have also had experience training individuals in departments.

APRIL 2018 – AUGUST 2018

CUSTOMER LEAD, FOOD LION

My responsibilities as a customer lead were to help customers with finding items, help disabled customers shop, restocking various items for cashiers such as plastic bags, bringing in shopping carts, and being a cashier.

JANUARY 2018 – APRIL 2018

CASHIER, FOOD LION

My responsibilities as a customer lead were to help customers with finding items, help disabled customers shop, restocking various items for cashiers such as plastic bags, bringing in shopping carts, and being a cashier.

RECOGNITION

JANUARY 2022

EMPLOYEE OF THE YEAR, FRESH ACRES (BIG Y)

JANUARY 2021

EMPLOYEE OF THE MONTH, FRESH ACRES (BIG Y)